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PATENT

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Application No.: 09/923,646  
Filing Date: August 7, 2001  
Applicant: S. Mahmood et al.  
Group Art Unit: 3623  
Examiner: R. Jeanty  
Title: COMMON DATABASE SYSTEM FOR SALES AND  
MARKETING PROCESS  
Attorney Docket: 705443US2

## CERTIFICATE OF FACSIMILE TRANSMISSION (37 CFR 1.8)

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REPLY TO FINAL

Sir:

In response to the Office Action mailed March 28, 2006, please amend the  
application as follows and consider the remarks set forth below.

**Amendments to the Claims** begin on page 2 of this paper.

**Remarks** begin on page 6 of this paper.